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| **Clause**  | **Remarks/Guidelines** |
| 1. **Clarifications from *Service Manager* designate**
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| Should the tenderer for any reason whatsoever be in doubt about the precise meaning of any item or figure contained in the documents it shall seek clarification from the *Service Manager* designate via the e-TS(WC) or, with prior written agreement of the *Service Manager* designate, by email. *Service Manager* designate: [*insert name*]Contact Person: [*insert name*]Telephone no: [*insert number*]Email address: [*insert email*] | Advice directing tenderers to submit any queries about the particulars of the tender documents to the *Service Manager* designate preparing the tender documents (the contact telephone and fax numbers for enquiries should be included). |